

A Novel Social Influence Model based on Multiple States and Negative Social Influences

Knowledge and Information Discovery Lab
National Cheng Kung University, Taiwan

About Me

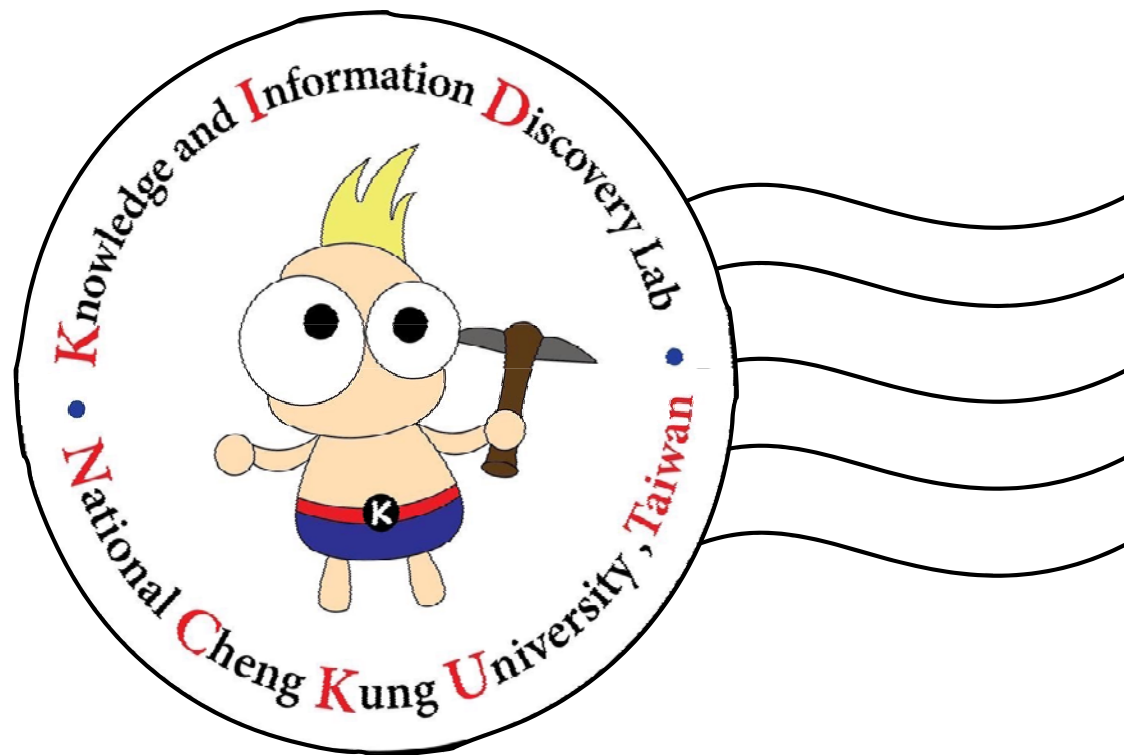
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KID Lab

- Knowledge and Information Discovery Lab
- <http://kid.ee.ncku.edu.tw>



Knowledge and Information Discovery Lab, NCKU, Taiwan.



Research Areas

- Data Mining and Database
 - ▣ Time Series Mining
 - ▣ Social Network Analysis
 - ▣ Information Management
- Multimedia Information Retrieval
- Ubiquitous Computing
 - ▣ Mobile Computing
 - ▣ Cloud Computing
- Bioinformatics



Social Network Research

- Social Influence
- Community Detection
- Topic Detection and Tracking
- Social Recommendation
- Team Formation



Social Network

- Social networking websites allow users to establish their own personal communities or social networks based on relationships of friends.



<http://www.facebook.com/>



<http://twitter.com/>



Information Spread

- Social network plays a fundamental role as a medium for the spread of information among members.
 - ▣ daily life, photos
 - ▣ opinion, ideas,



Viral Marketing

- Direct marketing takes the “word-of-mouth” effects to significantly increase profits.
- Minimize marketing cost and more generally maximize profit.
- Find a small number of influential users to adopt a new product, and subsequently trigger a large cascade of further adoptions.



Social Influence

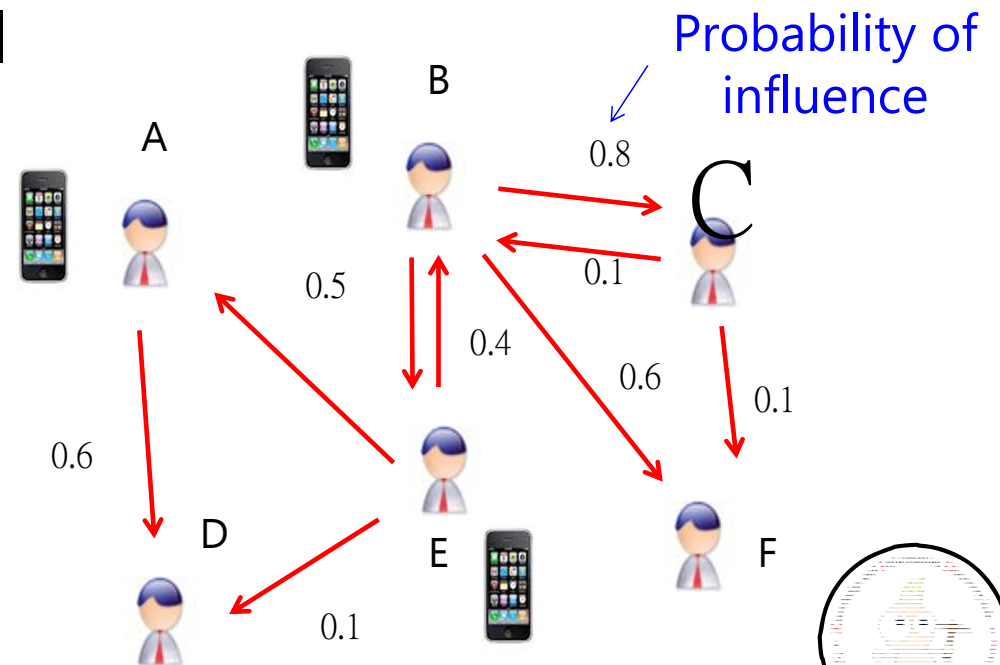
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- The **social influence** represents the **influential power between people**
 - Emotions or belief could be affected and changed by others.
- A **social influence model** could learn the influence diffusion process in the social network.



Influential Model

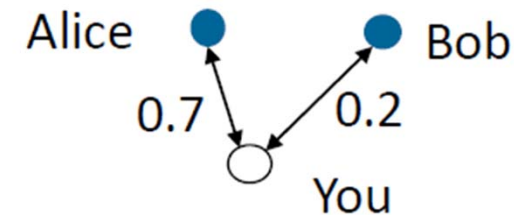
- The three most basic and popular models
 1. Linear Threshold Model
 2. Independent Cascade Model
 3. Heat Diffusion Model



Linear Threshold Model

- A node v is influenced by each neighbor w according to a weight $b_{v,w}$ such that

$$\sum_{w \text{ neighbor of } v} b_{v,w} \leq 1$$

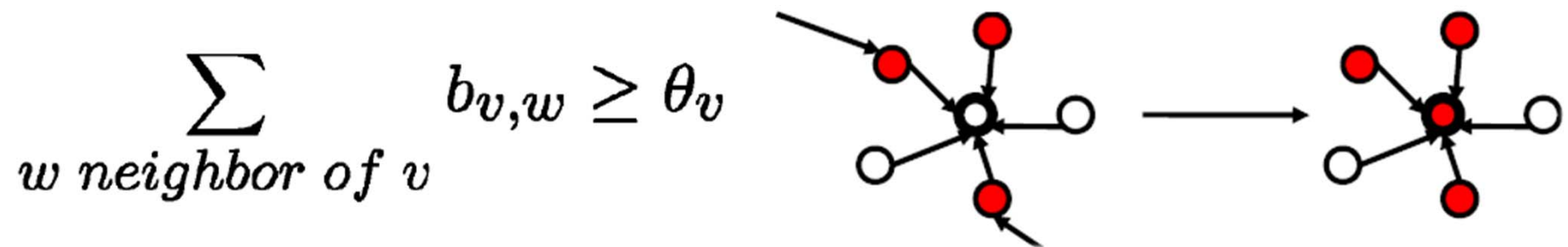


- Each node v has a loading threshold θ_v
 - ▣ Can be chosen uniformly at random
 - ▣ Can be proportional to the initial load



Linear Threshold Model

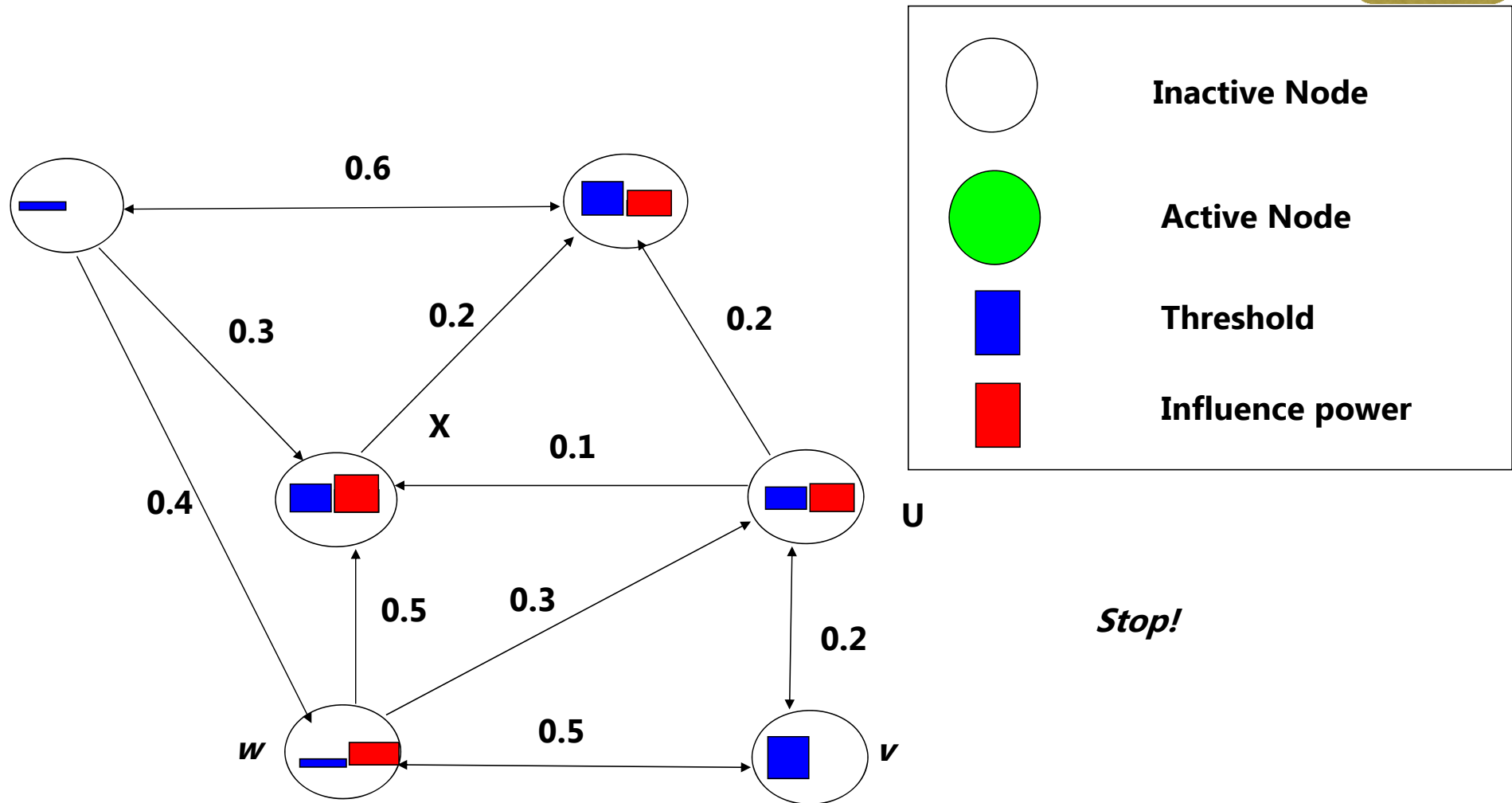
- A node v becomes active/overheat if



- Continue until no more activations are possible

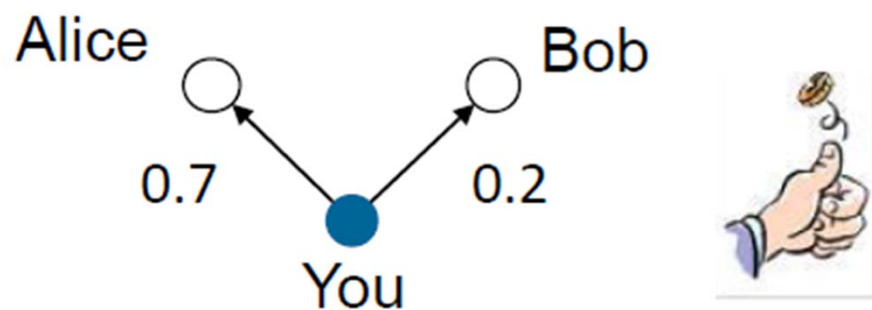


Linear Threshold Model



Independent Cascade Model

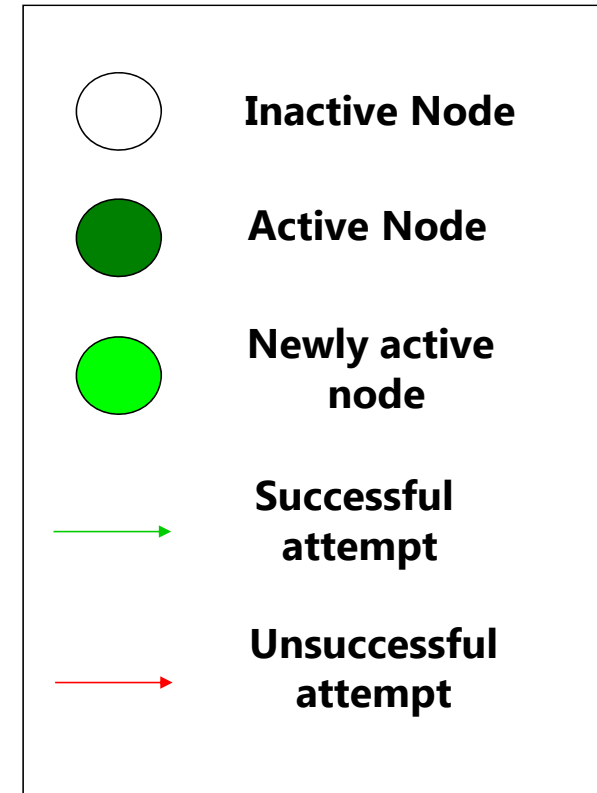
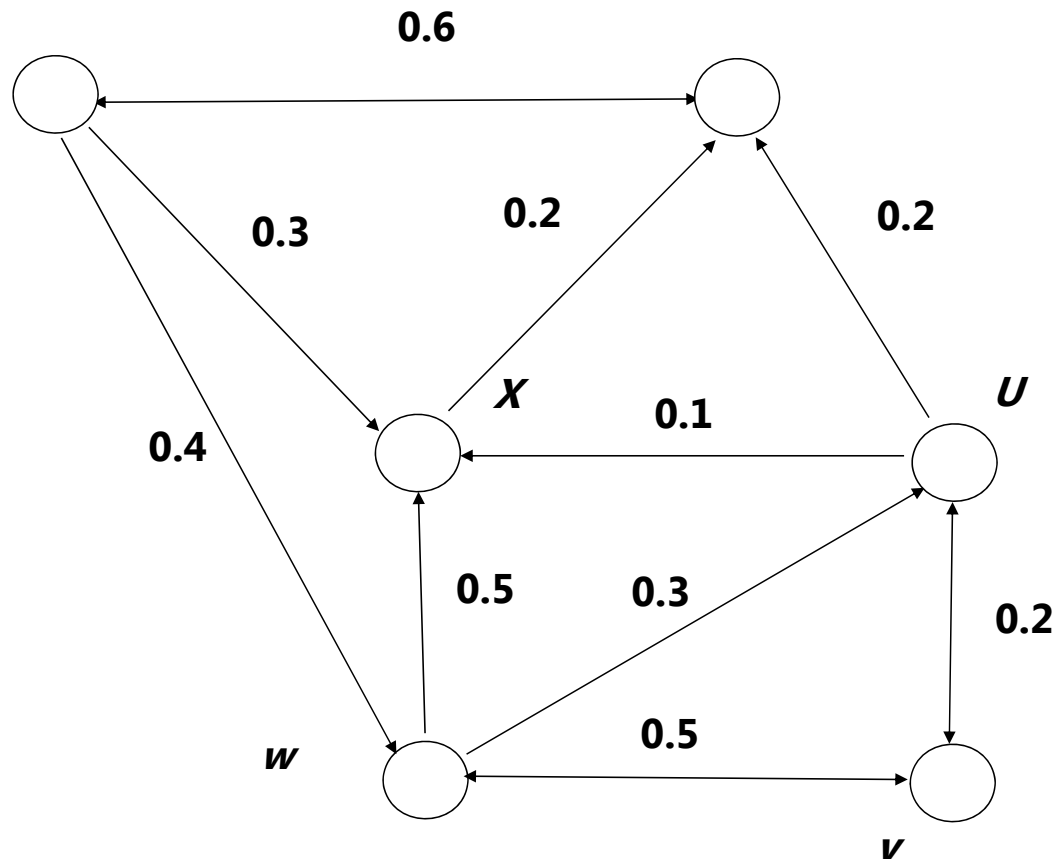
- When a node v becomes active, it has a single chance of activating each currently inactive neighbor w .
- The activation attempt succeeds with probability $p_{v,w}$



- Run until no more activations are possible



Independent Cascade Model

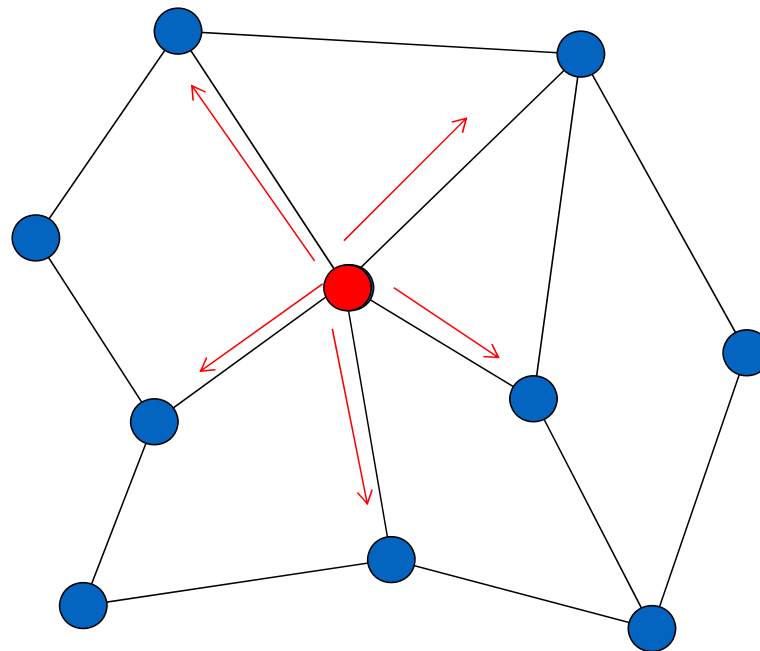


Stop!



Heat Diffusion Model

- The influence will spread as similar as heat and lead to heat balance.
- There are no active and inactive states in this model but the model take time decay into account.



Heat Diffusion Model

$$H_{ij} = \begin{cases} 1, & (v_i, v_j) \in E \text{ or } (v_j, v_i) \in E \\ -d(v_i), & i = j, \\ 0, & \text{otherwise.} \end{cases}$$

$$\mathbf{f}(t) = e^{\alpha t \mathbf{H}} \mathbf{f}(0)$$

α Thermal conductivity

$d(v_i)$ Degree of node i

$f_i(t)$ Heat value of node i at time t

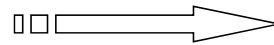
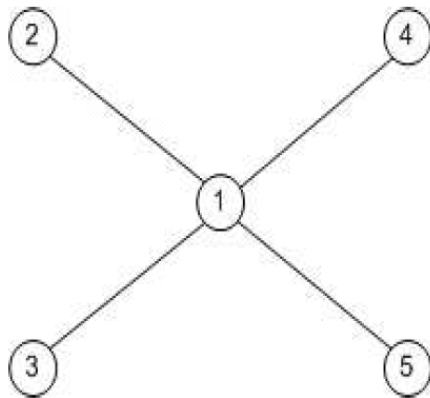
$f(0)$ Vector of the initial heat distribution

$f(t)$ Vector of the heat distribution at time t



Heat Diffusion Model

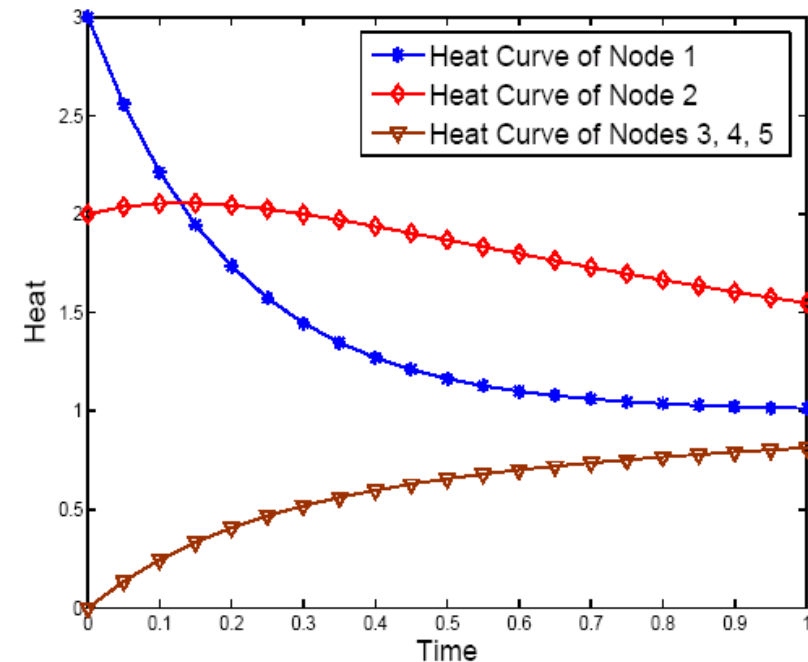
At time 0, suppose node 1 is given 3 units of heat, and node 2 is given 2 units of heat.



$$\mathbf{f}(0) = [3, 2, 0, 0, 0]^T$$

$$\mathbf{H} = \begin{pmatrix} -4 & 1 & 1 & 1 & 1 \\ 1 & -1 & 0 & 0 & 0 \\ 1 & 0 & -1 & 0 & 0 \\ 1 & 0 & 0 & -1 & 0 \\ 1 & 0 & 0 & 0 & -1 \end{pmatrix}$$

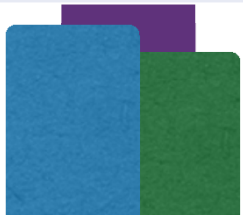
$$\mathbf{f}(t) = e^{\alpha t \mathbf{H}} \mathbf{f}(0)$$



Curve of heat change with time



Diffusion Models	Influence mode		Topic	Item popularity	User	External influence	Influence time	Negative influence
	Threshold	Probability						
<i>LT</i>	●							
<i>IC</i>		●						
<i>HD</i>							●	
<i>TIC (ICDM, 2012)</i>		●	●					
<i>TLT (ICDM, 2012)</i>	●		●					
<i>AIR (ICDM, 2012)</i>	●		●		●			
<i>MDM (ISWSM, 2012)</i>		●	●	●	●			
<i>External Influence in Networks (KDD, 2012)</i>		●		●		●	●	
<i>MFAD (PAKDD, 2015)</i>		●	Flexible Feature					
<i>IC-N (SDM, 2011)</i>		●						●
<i>MOO (ASONAM, 2015)</i>	●						●	●



Topic-aware IC Model (TIC)

- All the information can be classified in several topics $[1, K]$
- The probability $p_{v,u}^z$ indicates the influential power on topic $z \in [1, K]$ between user v and u on an edge (v, u)
- γ_i^z indicates the topic distribution for each item i
- The strength of influence of \mathbf{v} on \mathbf{u} for item i becomes

$$p_{v,u}^i = \sum_{z=1}^K \gamma_i^z p_{v,u}^z$$



Topic-aware LT Model (TLT)

- Each node u chooses a threshold θ uniformly at random from $[0, 1]$
- At time t , a node u , which is not yet active, on item i , is submitted to an influence weight

$$W_i^t(u) = \sum_{z=1}^K \sum_{v \in \mathcal{F}_i(u,t)} \gamma_i^z p_{v,u}^z$$

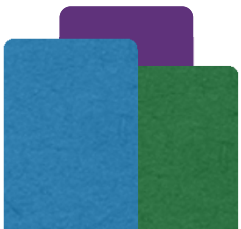
- If $W_i^t(u) \geq \theta_u$, u becomes active at time $t+1$



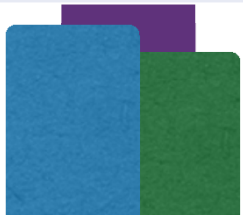
Topic-aware Social Influence Propagation Models (AIR)

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- **A**uthoritativeness of a user in a topic
- **I**nterest of a user for a topic
- **R**elevance of an item for a topic



Diffusion Models	Influence mode		Topic	Item popularity	User	External influence	Influence time	Negative influence
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<i>MDM (ISWSM, 2012)</i>		●	●	●	●			
<i>External Influence in Networks (KDD, 2012)</i>		●		●		●	●	
<i>MFAD (PAKDD, 2015)</i>		●	Flexible Feature					
<i>IC-N (SDM, 2011)</i>		●						●
<i>MOO (ASONAM, 2015)</i>	●						●	●



Virality and Susceptibility in Information Diffusions (MDM) (ISWSSM, 2012)

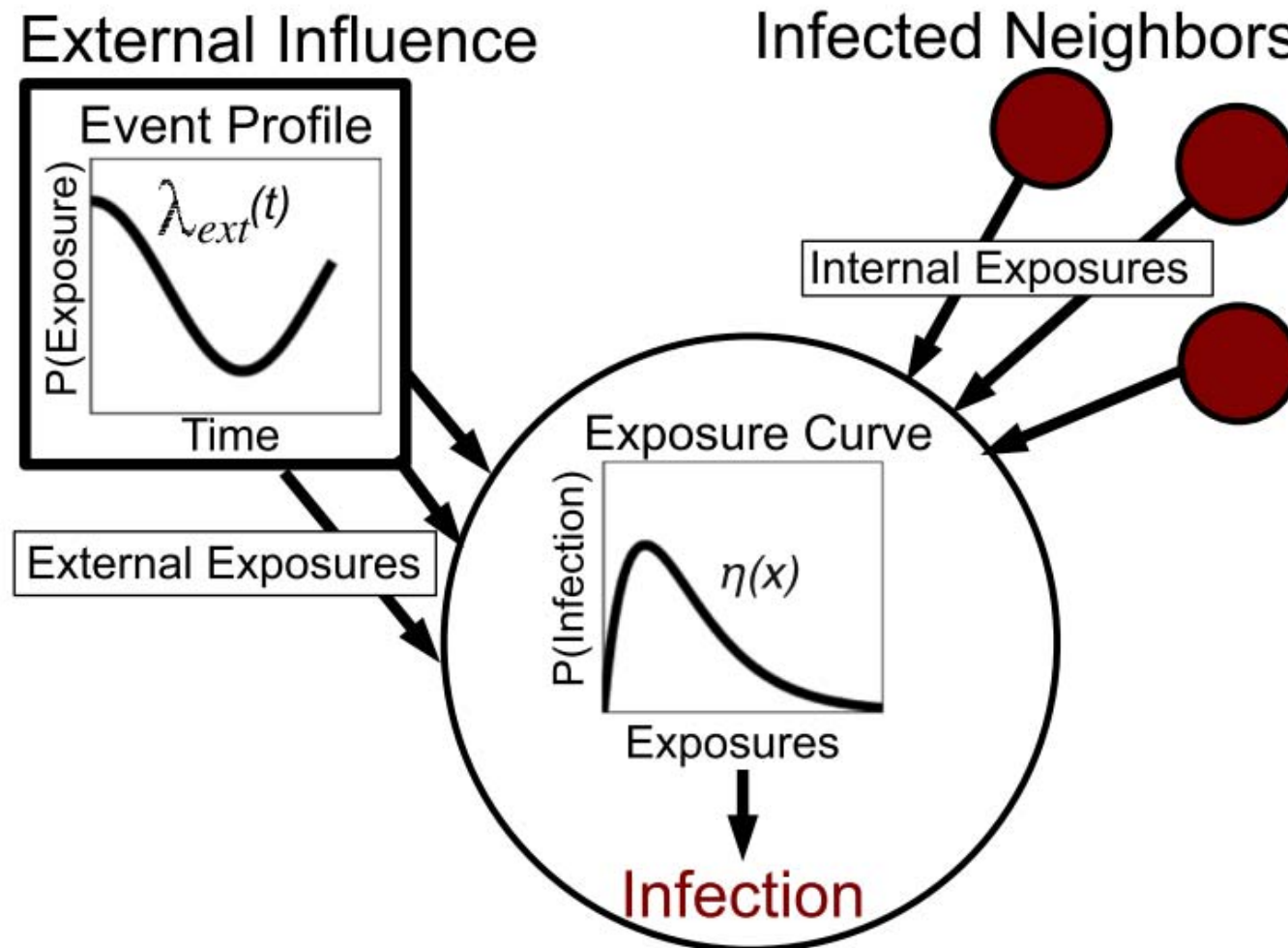
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- Item virality
 - ❑ Two widely used item virality definitions are popularity and viral coefficient
- User virality
 - ❑ The conventional approach to measure user virality is Fanout, i.e., the average number of friends the user diffuses items to
- User susceptibility
 - ❑ The fraction of items the user adopts once they are introduced to the user



Information Diffusion and External Influence in Networks (KDD,2012)

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Multiple Factors-Aware Diffusion in Social Networks (MFAD) (PAKDD, 2015)

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A node u activated in timestamp t_{i-2} tries to influence its inactivated out-neighbor v with probability $p_{u,v}$ in timestamp t_{i-1} .
(influence transmission)

The influence is transmitted successfully.

v receives the influence and the activation of v is then predicted by $f_v(x)$. (adoption decision)

v is activated.

v tries to influence its inactivated out-neighbor z with probability $p_{v,z}$ in timestamp t_i . (influence transmission)



Multiple Factors-Aware Diffusion in Social Networks (MFAD) (PAKDD, 2015)

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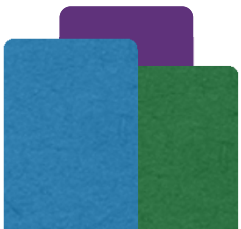
- MFAD aims to design a diffusion model in which factors considered are flexible to extend and change.
- Two-stage Learning:
 1. Learning classifier of nodes
 - ◆ To predict the adoption behavior of a node
 2. Learning the transmission probability



Influence Maximization in Social Networks When Negative Opinions May Emerge and Propagate (IC-N)(SDM, 2011)

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- Independent Cascade Model with Negative Opinions
 - ▣ Three node states: neutral, positive, and negative
 - ▣ A parameter q called **quality factor**, which indicates **the probability that a node stays positive**



Influence Maximization in Social Networks When Negative Opinions May Emerge and Propagate (IC-N)(SDM, 2011)

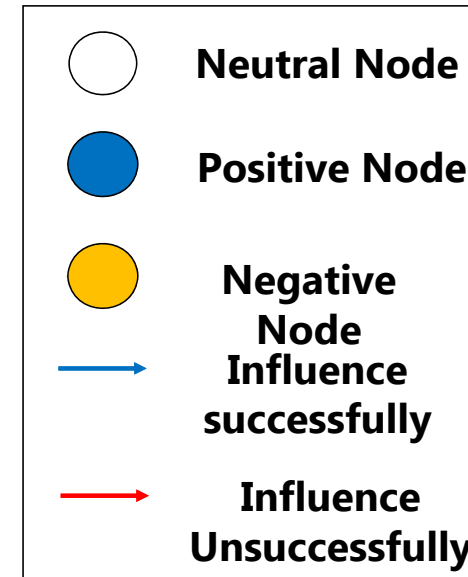
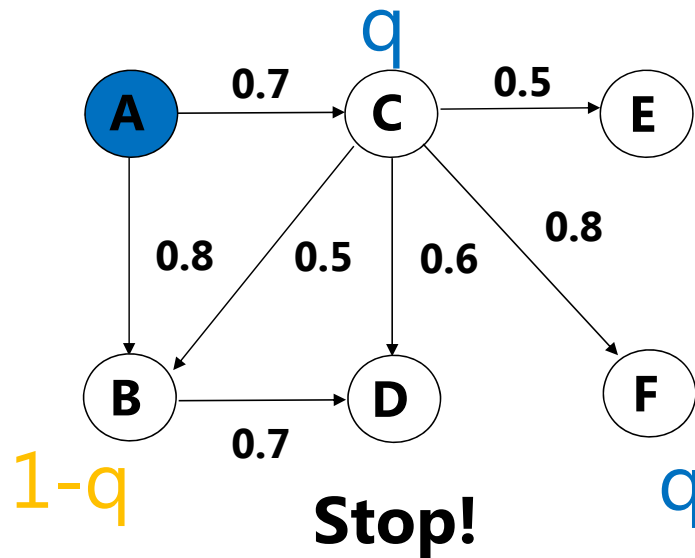
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- If v is activated by a positive node u , v becomes positive with probability q and become negative with probability $(1 - q)$.
- A negatively activated node in the previous step also tries to negatively activate its non-active neighbors, and if successful the neighbors become negative
- If several nodes try to activate the same node in one step, the order of activation trials is random

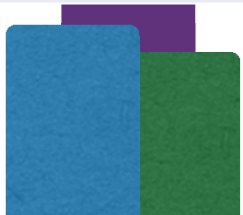


Independent Cascade Model with Negative Opinions (IC-N)

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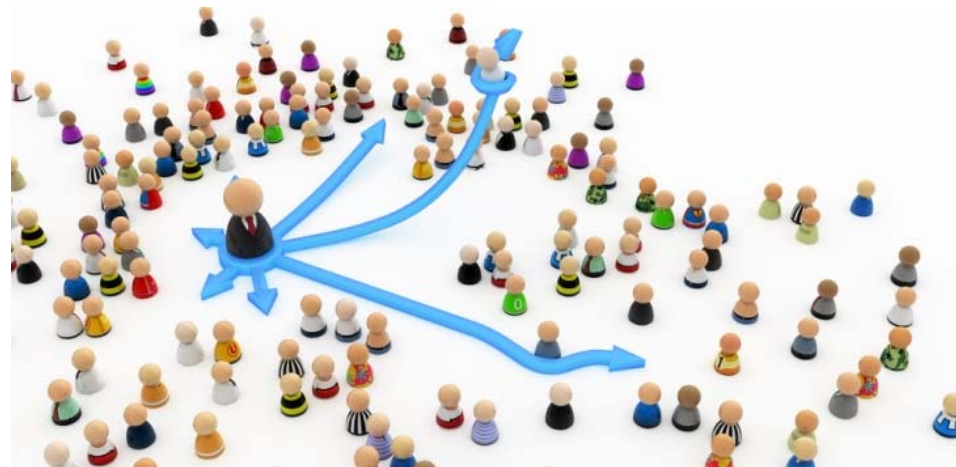


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Motivations

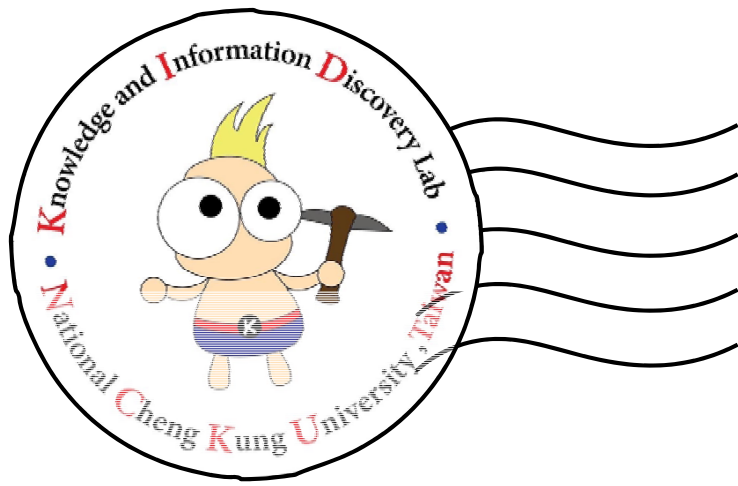
- Social influence models all categorize nodes into active and inactive states.
 - ▣ *Active state*: Node has been influenced, and owns influential power to affect others.
 - ▣ *Inactive state*: Node receives not enough influence to be an active node, and has no influential power.



Motivations

- Previous models have following limitations.
 - ❑ Related models only consider the possibility of positive influence.
 - ❑ If nodes have been influenced successfully and become active, these nodes could not return to the inactive state.
 - ❑ Most of models do not take time effect into account.
- We proceed a Multi-state Open Opinion model (MOO model).
 - ❑ Multiple states of opinions with state threshold table.
 - ❑ An influence diffusion process including time decay.





Multi-state Open Opinion Model based on Positive and Negative Social Influences

Y.-C. Chen, H.-S. Ma and J.-W. Huang

The 2015 IEEE/ACM Advances in Social Networks Analysis and Mining (ASONAM
2015)

Knowledge and Information Discovery Lab
National Cheng Kung University, Taiwan

MOO Model

- Multi-State Open Opinion Model based on Positive and Negative Social Influences (MOO model)
 - Multiple states
 - Positive / negative influence
- Influence Propagation
 - Time decay



Opinion States

- Definition 1: Opinion State (OS)

- ① Positive and Active (**PA**)

- ◆ Node with positive opinion can influence others.

- ② Positive and Inactive (**PI**)

- ◆ Node with positive opinion do not influence others.



Opinion States

- Definition 1: Opinion State (OS)

- ③ Neutral (**N**)

- ◆ Node without enough opinion do not influence others.

- ④ Negative and Inactive (**NI**)

- ◆ Node with negative opinion do not influence others.

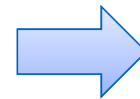
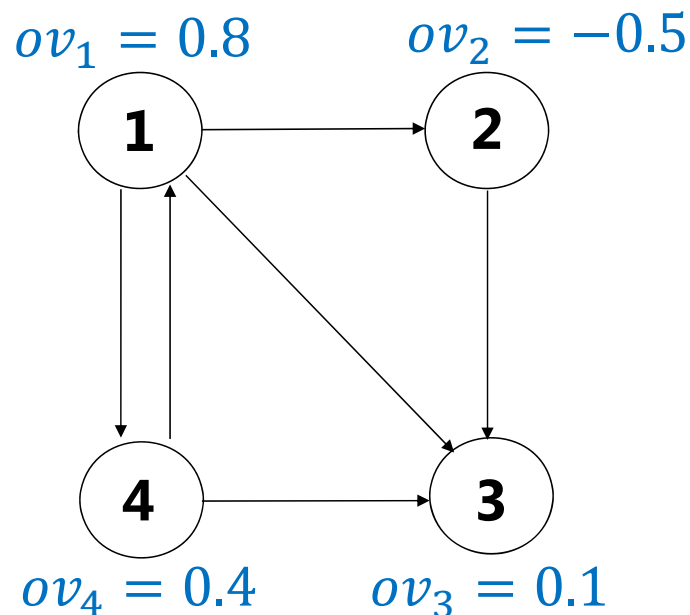
- ⑤ Negative and Active (**NA**)

- ◆ Node with negative opinion can influence others.



Opinion Values

- Definition 2: Opinion Value (OV)
 - ▣ The opinion could be quantified as value. Every user has his/her opinion value ov_i , where ov_i is the opinion value of user i . We collect all of the opinion values as vector $\overrightarrow{ov} = [ov_1 \ ov_2 \ ... \ ov_n]$.



$$\overrightarrow{ov} = [0.8 \quad -0.5 \quad 0.1 \quad 0.4]$$



State Threshold Table

- Definition 3: State Threshold Table (STT)
 - The opinion value mapping to opinion states by personal state threshold table. We define an unique $STT_i = [\theta_{PA} \ \theta_{PI} \ \theta_{NI} \ \theta_{NA}]$ on each user.

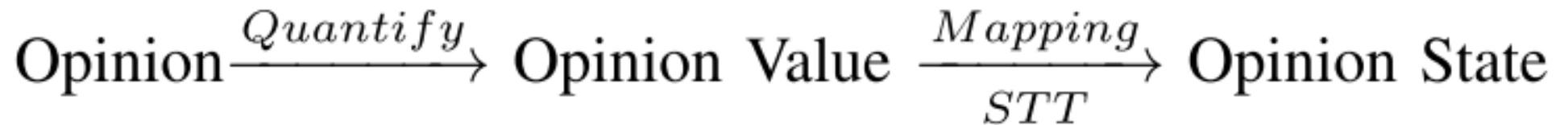
PA
θ_{PA}
PI
θ_{PI}
N
θ_{NI}
NI
θ_{NA}
NA

$$OS_k = \begin{cases} PA, & OV_k \geq \theta_{PA} \\ PI, & \theta_{PA} > OV_k \geq \theta_{PI} \\ N, & \theta_{PI} > OV_k > \theta_{NI} \\ NI, & \theta_{NI} \geq OV_k > \theta_{NA} \\ NA, & \theta_{NA} \geq OV_k \end{cases}$$



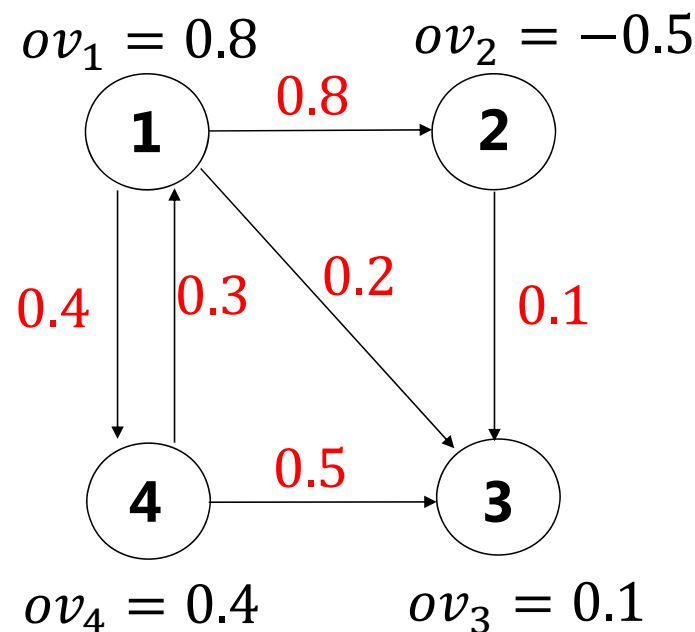
Opinion States

- The relation of above definitions are shown as follows.

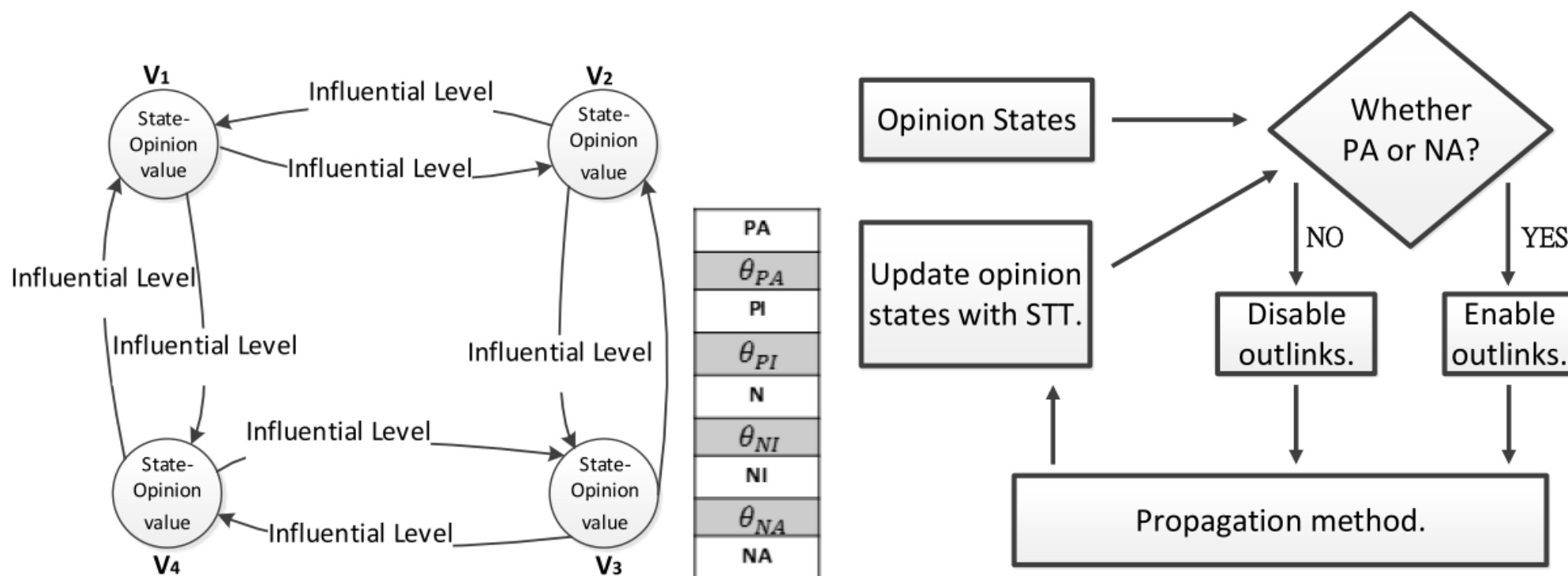


Influential Level

- Definition 4: Influential Level
 - The strength of influential power between users.
 - A directed edge with weight w_{ij} represents the influential level.



Model Overview



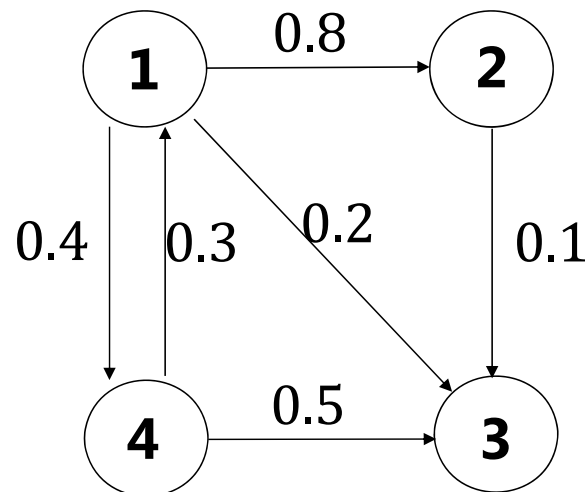
Diffusion Matrix

- The Diffusion Matrix (DM) shows the relation of propagation. We indicate the influence will be divided or shared by number of friends in DM. Each entry in DM is denoted:

$$dm_{ji} = \begin{cases} \frac{1}{od_i} w_{ij}, & (v_i, v_j) \in E \\ 0, & \text{otherwise} \end{cases}$$



where od_i is the outdegree of i .



$$DM = \begin{bmatrix} 0 & 0 & 0 & \frac{1}{2} * 0.3 \\ \frac{1}{3} * 0.8 & 0 & 0 & 0 \\ \frac{1}{3} * 0.2 & \frac{1}{1} * 0.1 & 0 & \frac{1}{2} * 0.5 \\ \frac{1}{3} * 0.4 & 0 & 0 & 0 \end{bmatrix}$$



Influence Propagation

- MOO model includes the information decay.

$$\square \quad OV_t = \underbrace{e^{-(t-t_0)\alpha} DM_{t-1} \hat{O}V_{t-1}}_{\text{Influence from neighbors}} + \underbrace{\hat{O}V_{t-1}}_{\text{Original OV}}$$

$OV_t \xrightarrow{\text{Normalized}} \hat{O}V_t$

- If a node receives only positive/negative influences from its neighbors of the same state, there is little effect on its opinion value [*].

[*] D. Crandall, D. Cosley, D. Huttenlocher, J. Kleinberg, and S. Suri. Feedback effects between similarity and social influence in online communities. In ACM SIGKDD International Conference on Knowledge Discovery and Data Mining, pages 160 – 168, 2008.



Experiment

- Experiment Design
- Compared Methodology
- Performance Evaluation



Experiment Design

- We built a social influence website that connects with Facebook to measure the influence of users.

Music Event. Event

唸你-劉子千

Opinions

☐ 好聽且主推
→理由： 其他 ▼ 其他理由

☐ 好聽但不主推

☐ 沒有意見

☐ 不好聽也不主推

☒ 不好聽且反推
→理由： 唱腔很糟 ▼ 其他理由



Experiment Design

- According to the result of survey, we assign the corresponding opinion values and opinion states to each user.

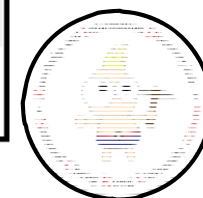
您是否被好友影響了?請修改您的評論。

修改

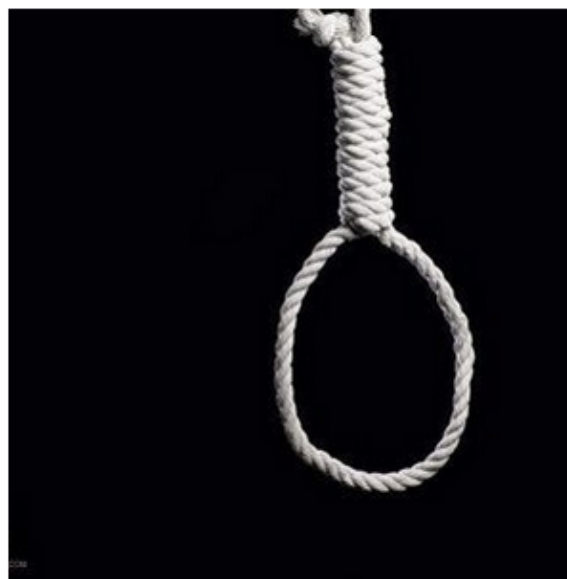
<p>唸你-劉子千</p> <p>主推: 共7位朋友 反推: 共19位朋友</p> <p>詳細資訊</p>	<p>好朋友-劉容嘉</p> <p>主推: 共21位朋友 反推: 共3位朋友</p> <p>詳細資訊</p>	<p>廢除死刑</p> <p>主推: 共3位朋友 反推: 共24位朋友</p> <p>詳細資訊</p>	<p>興建核四</p> <p>主推: 共6位朋友 反推: 共23位朋友</p> <p>詳細資訊</p>
<p>殲滅天際線</p> <p>主推: 共9位朋友 反推: 共2位朋友</p> <p>詳細資訊</p>	<p>柯南-異次元狙擊手</p> <p>主推: 共16位朋友 反推: 共1位朋友</p> <p>詳細資訊</p>	<p>UNIQLO</p> <p>主推: 共24位朋友 反推: 共0位朋友</p> <p>詳細資訊</p>	<p>Starbucks</p> <p>主推: 共23位朋友 反推: 共2位朋友</p> <p>詳細資訊</p>

您是否被好友影響了?請修改您的評論。

修改



廢除死刑



好友評論：



User: 1 : 反推

→ 不處死，可能再次危害社會



User: 7 : 反推

→ 不處死，可能再次危害社會



User: 13 : 反推

→ 犯罪預防與威嚇作用



User: 2 : 反推

→ 不處死，可能再次危害社會



User: 8 : 反推

→ 不處死，可能再次危害社會



User: 14 : 反推

→ 平息，滿足被害人或親屬不平



User: 3 : 反推

→ 犯罪預防與威嚇作用



User: 9 : 反推

→



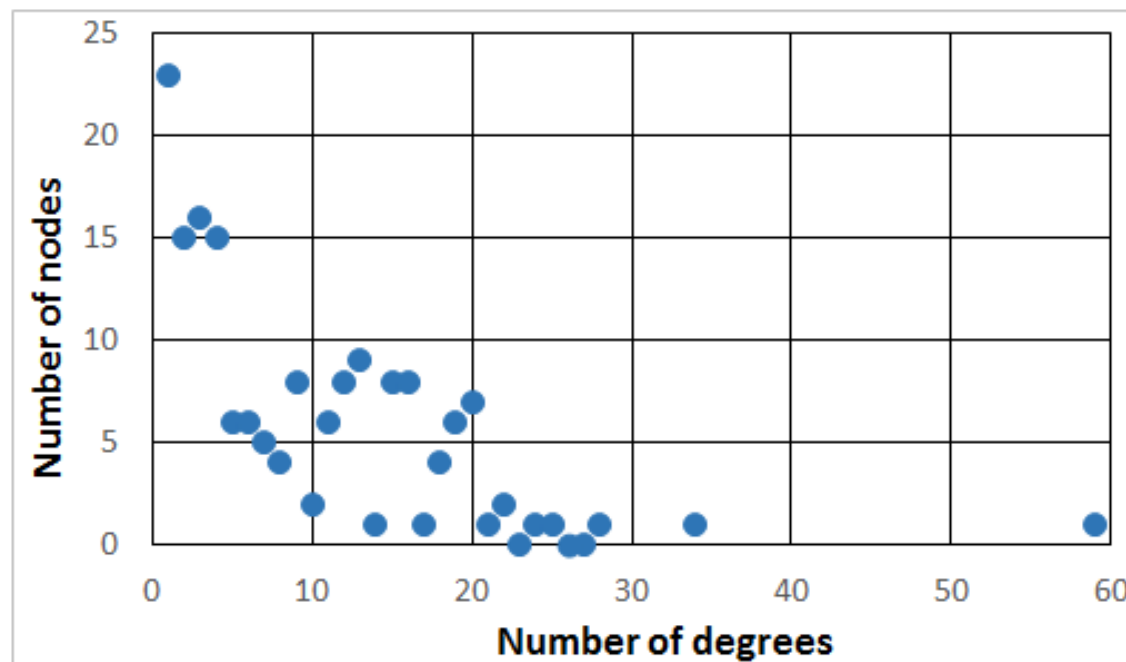
User: 15 : 反推

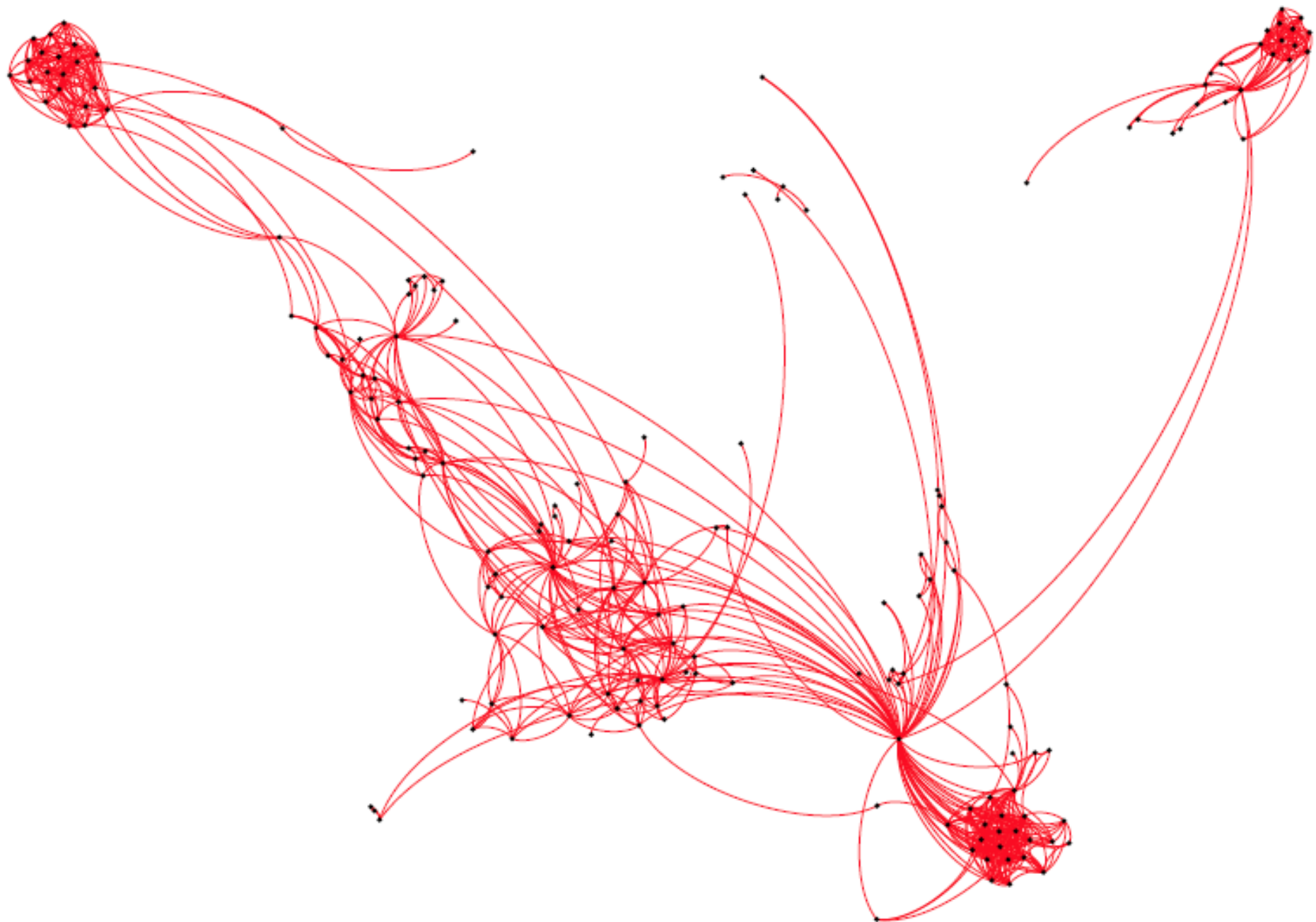
→ 犯罪預防與威嚇作用



Experiment Design

- 232 users.
- 1532 edges.
- 183 users having at least one edge
- 8.93 average degrees.



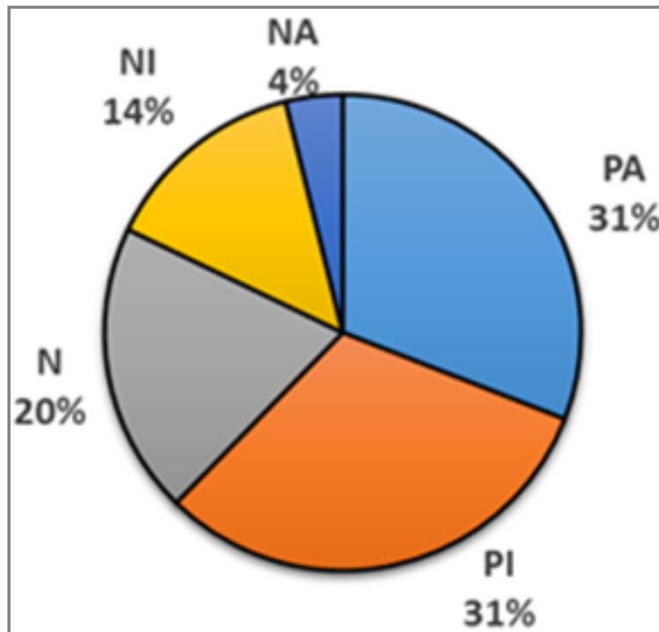


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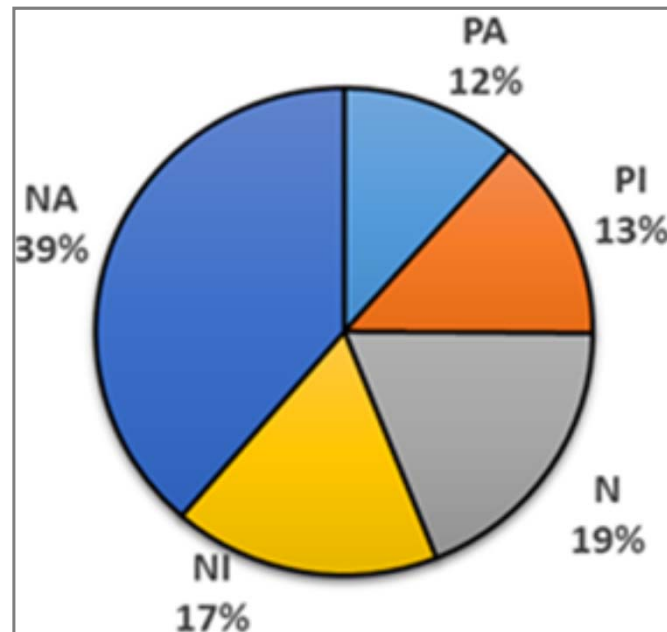


Experiment Design

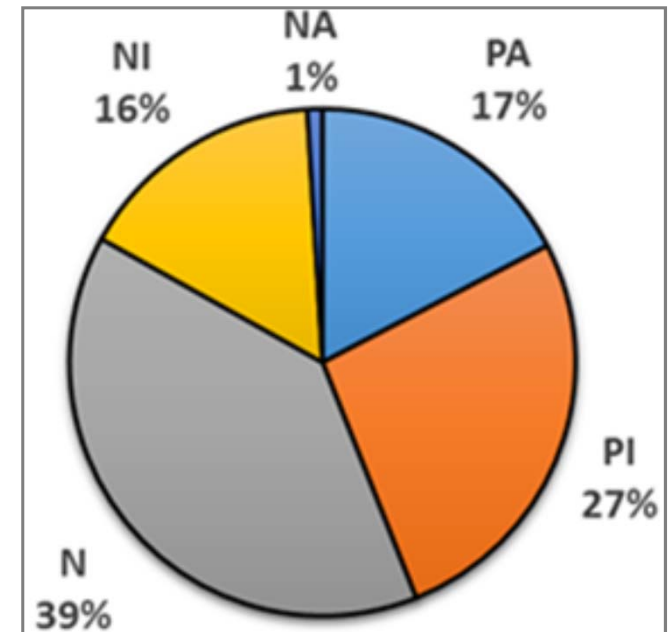
- 8 events (4 positive, 3 negative, and 1 neutral)



- Positive events



- Negative events



- Neutral events



Compared Methodology

- Experiments on two states
 - MOO model and related models compared predictive opinion states with users' final opinion states in the website.
 - ◆ PA → Active.
 - ◆ PI, N, NI and NA → Inactive.



Compared Methodology

- Experiments on five states
 - MOO model compared predictive five states with users' final states.

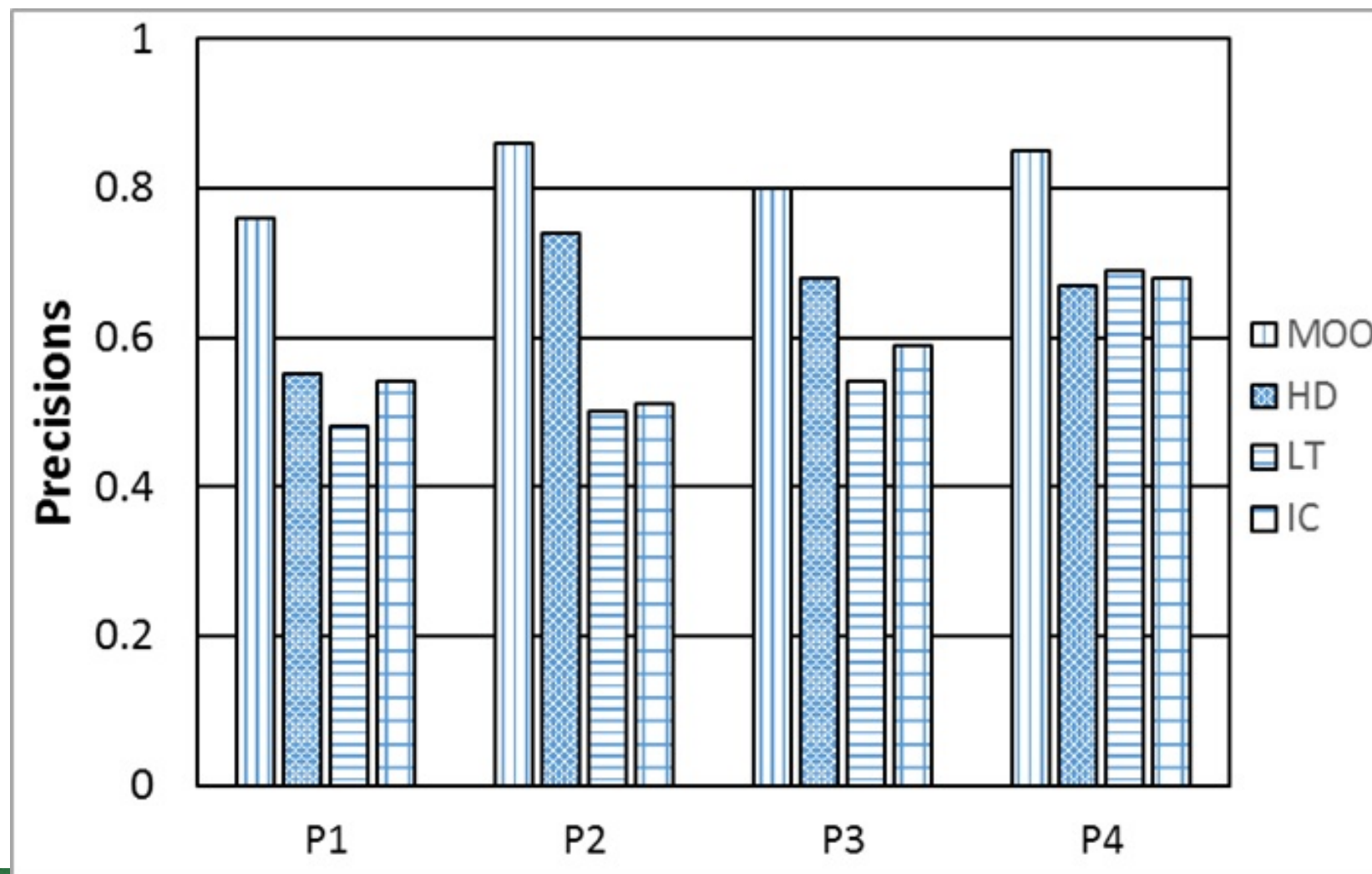
$$Precision = \frac{n_c}{n}$$

- n : Number of nodes.
- n_c : Number of nodes which are predicted correctly.



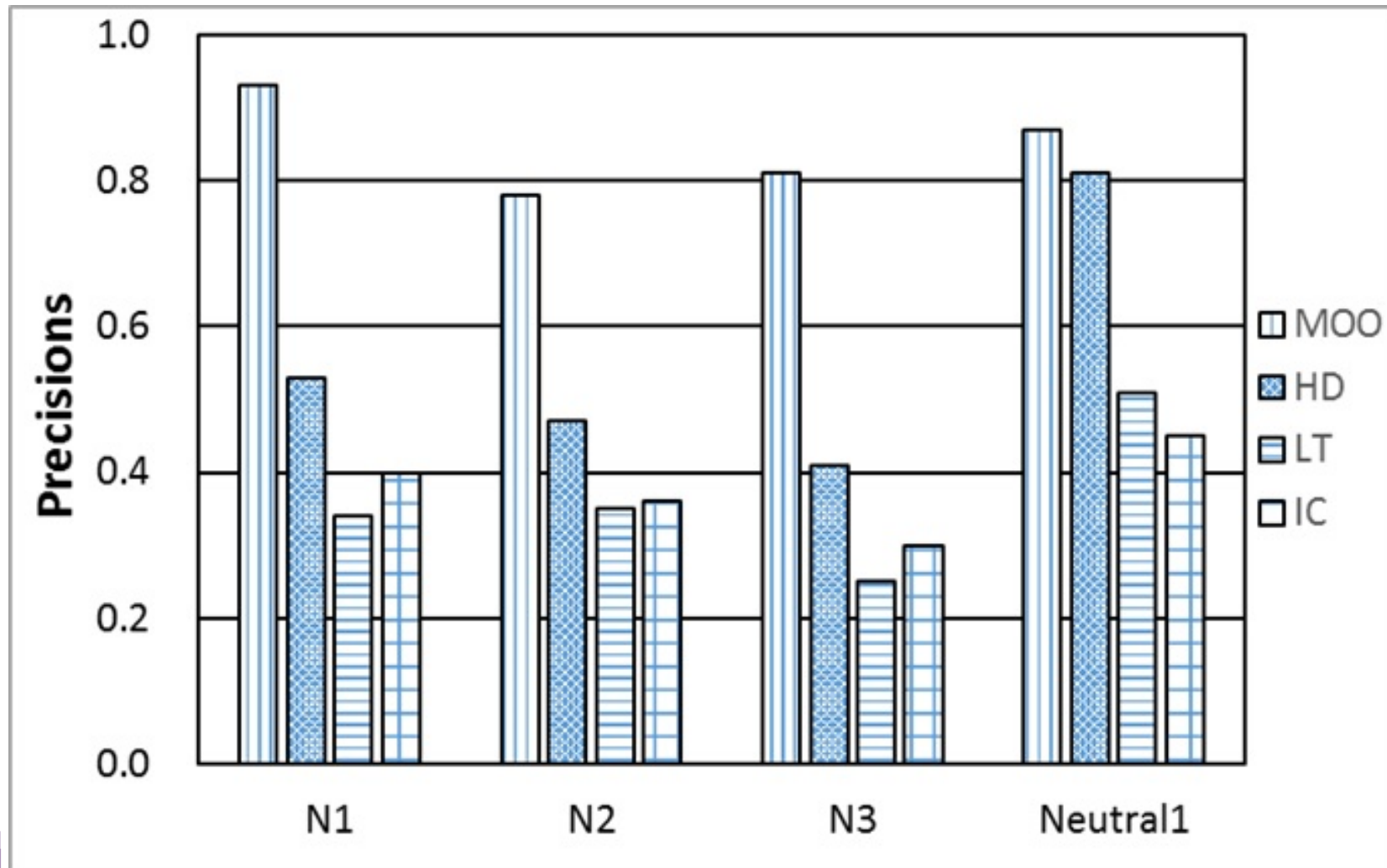
Two States in Positive Events

55



Two States in Negative and Neutral Events

56



Precision of Five States

MOO model	n	n_c	Precision
PA	87	75	86.2%
PI	45	21	46.7%
N	8	2	25.0%
NI	7	5	71.4%
NA	3	2	66.7%

- Positive events

MOO model	n	n_c	Precision
PA	18	12	66.7%
PI	22	4	18.2%
N	19	13	68.4%
NI	29	20	69.0%
NA	60	52	86.7%

- Negative events

MOO model	n	n_c	Precision
PA	26	21	80.8%
PI	39	22	56.4%
N	61	29	47.5%
NI	23	10	43.5%
NA	1	1	100.0%

- Neutral events



Conclusions

- We have proposed a Multi-State Open Opinion Model (MOO model) based on positive and negative social influences
- MOO model has multiple states and considers positive and negative influence at the same time.
- The experimental results show that MOO model outperforms previous models in precisions of prediction.



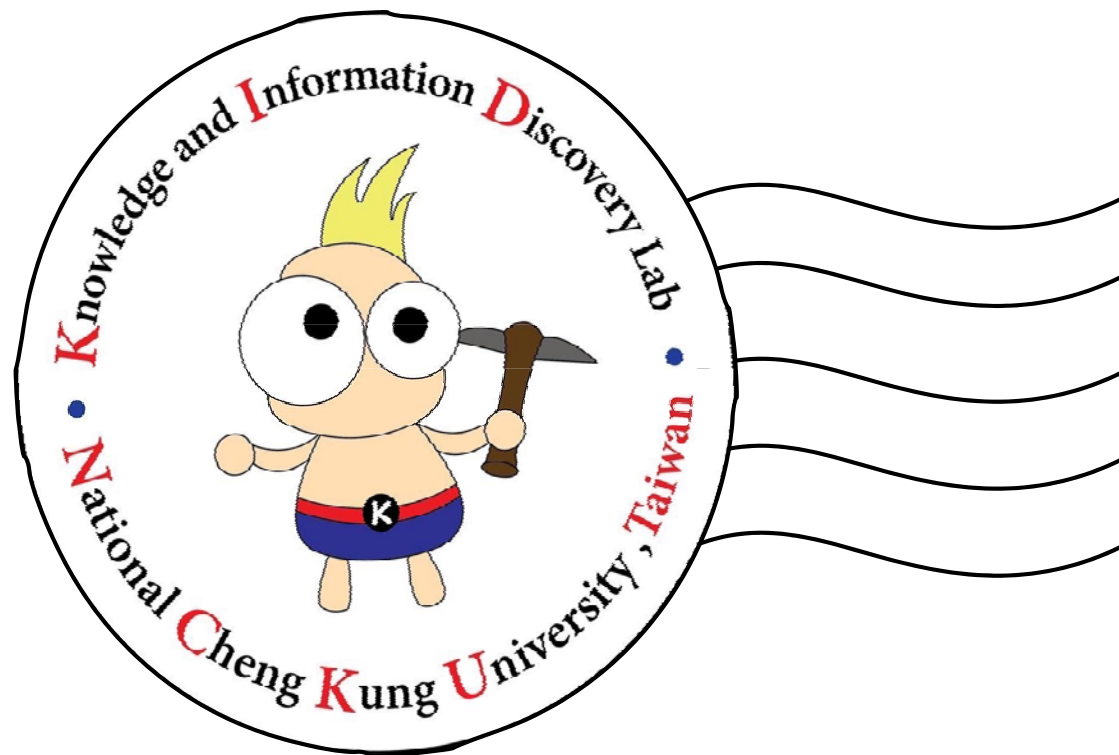
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